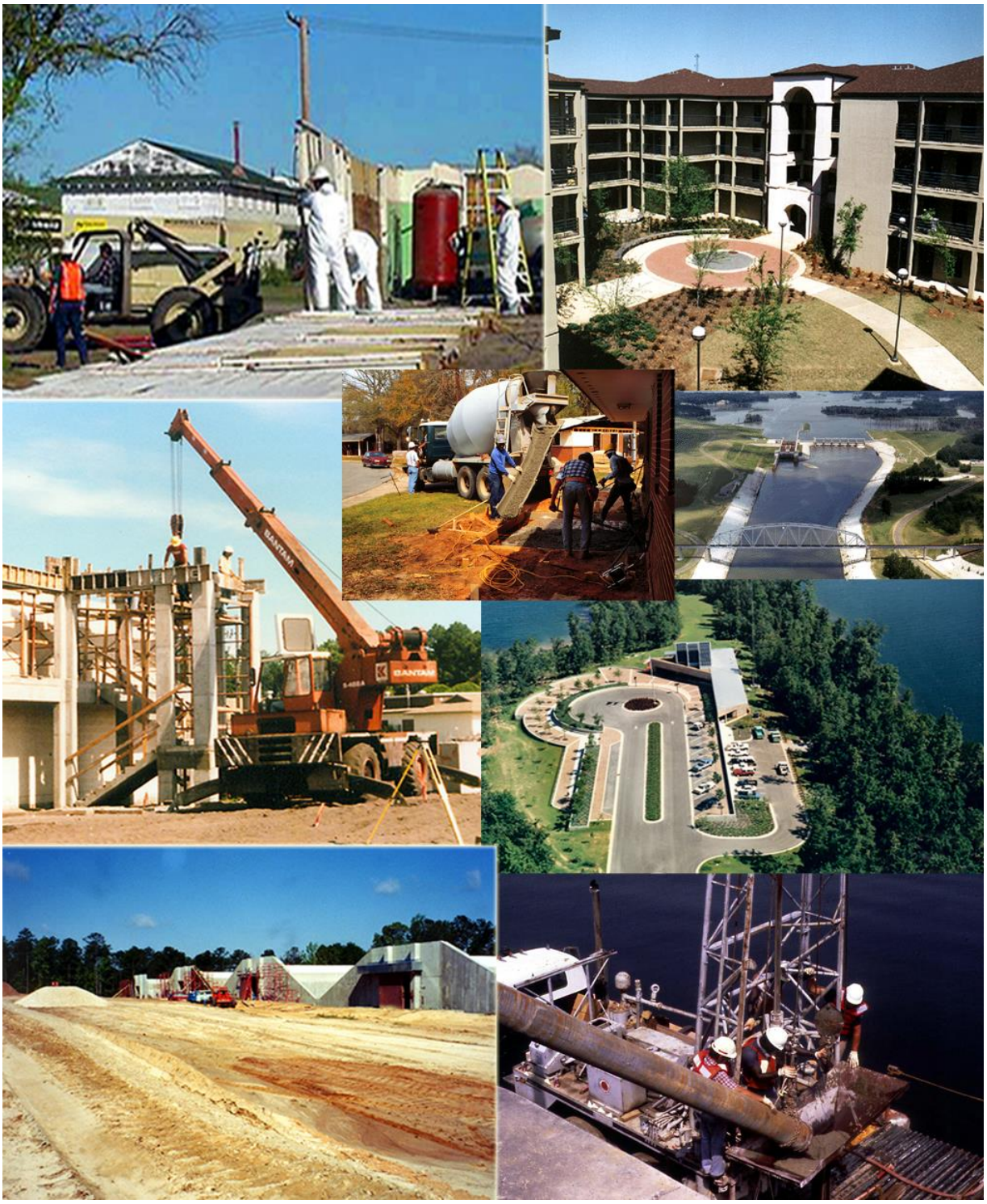
US Army Corps of Engineers

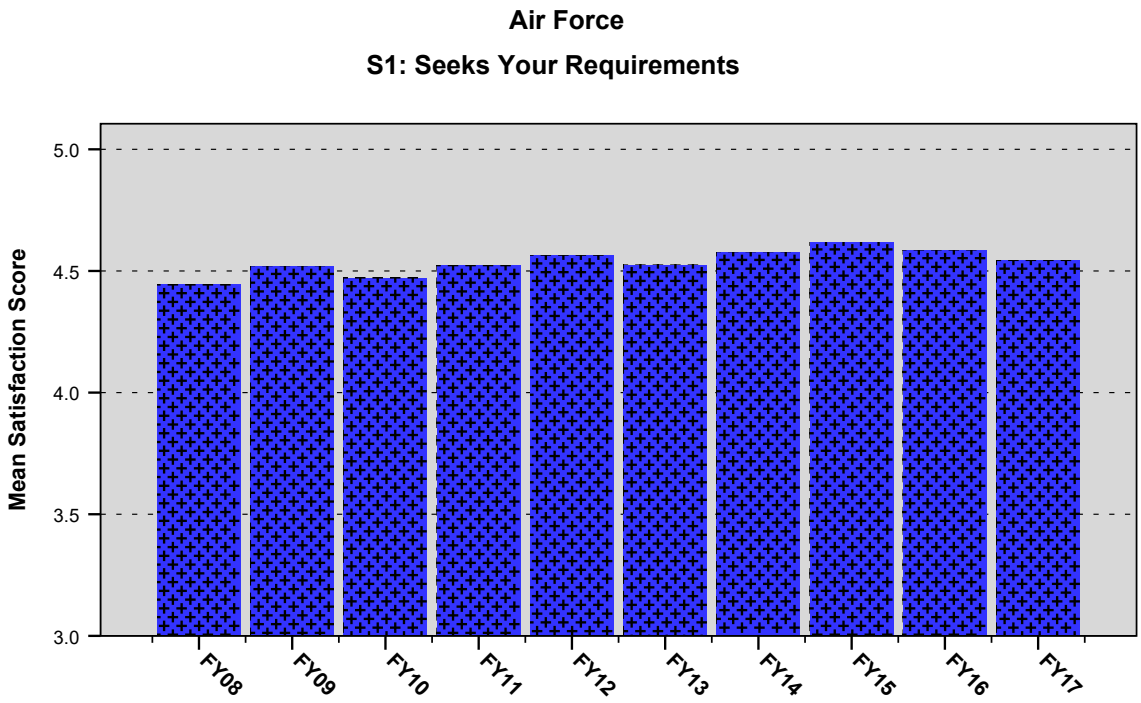
FY17 MILITARY PROGRAMS STAKEHOLDER SATISFACTION SURVEY

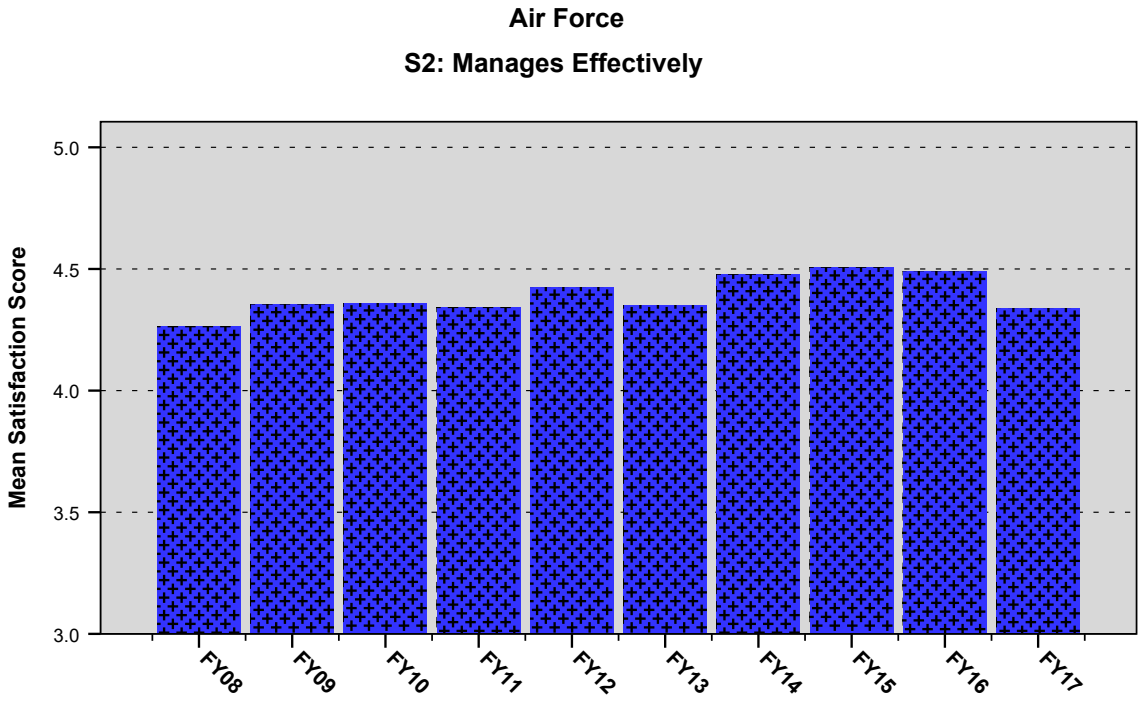
Air Force Trends FY08-17



May 2018

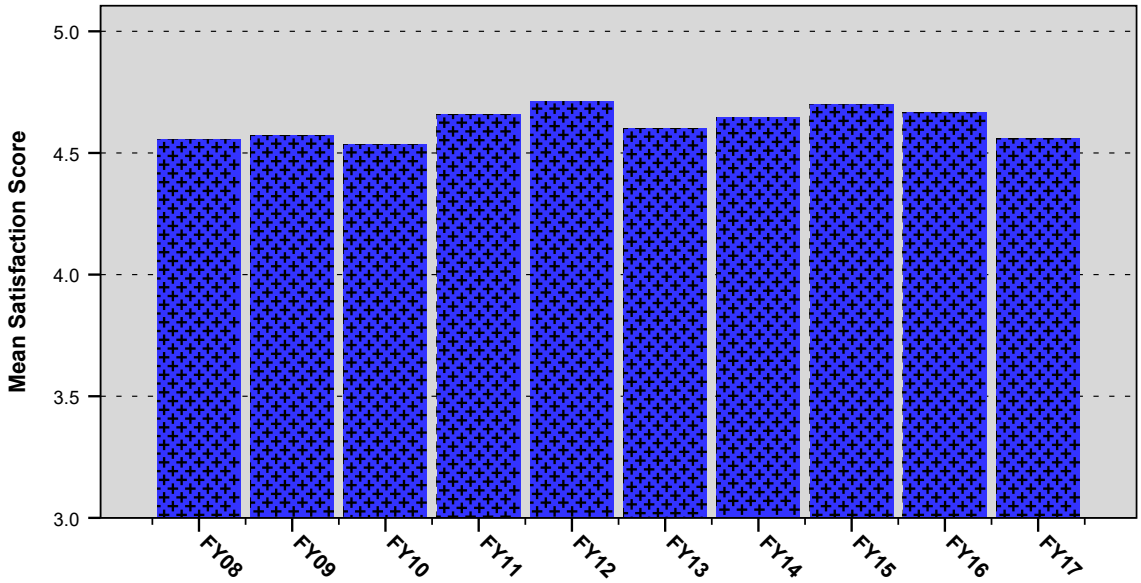
Air Force Trends FY08-17





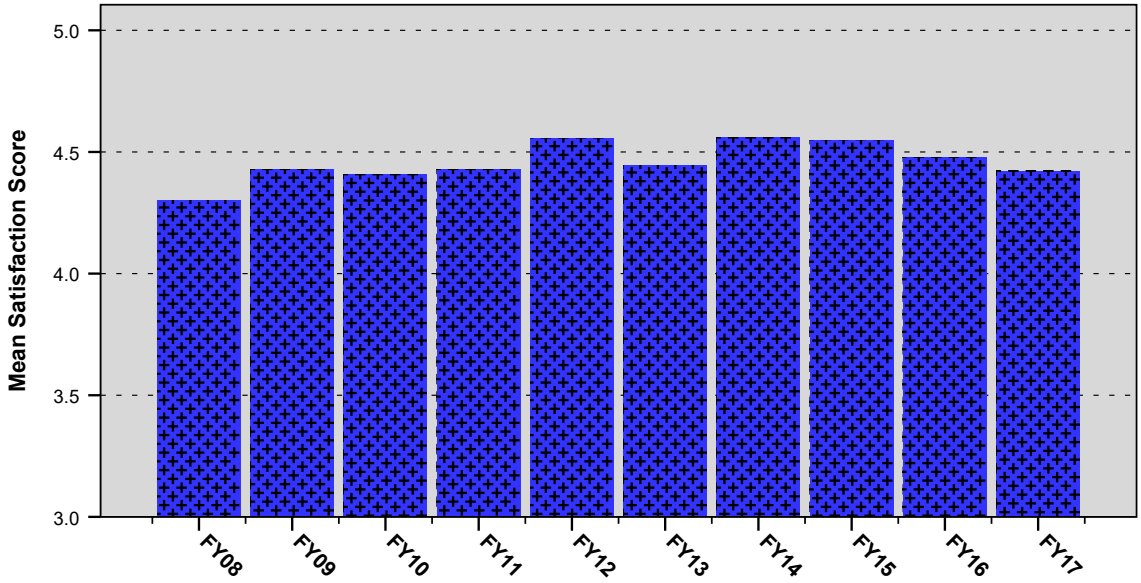
Air Force

S3: Treats You as a Team Member



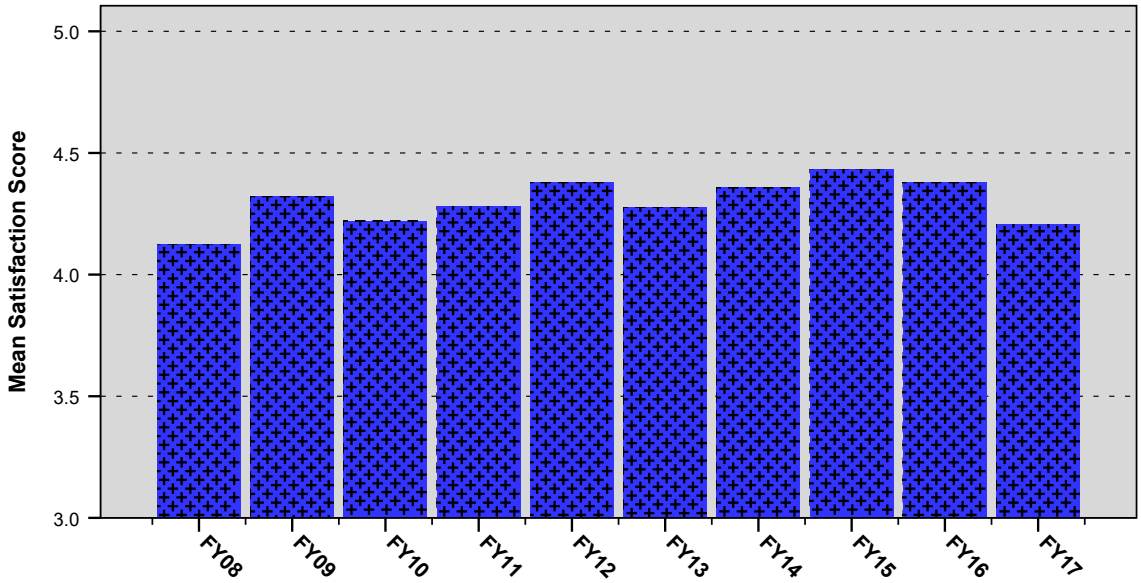
Air Force

S4: Resolves Your Concerns



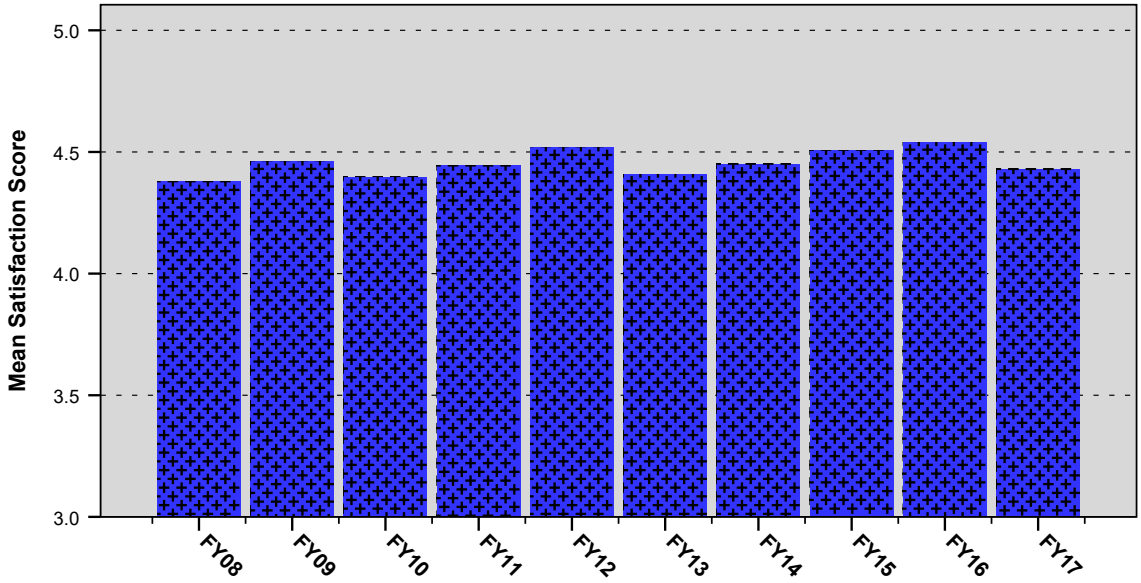
Air Force

S5: Provides Timely Services



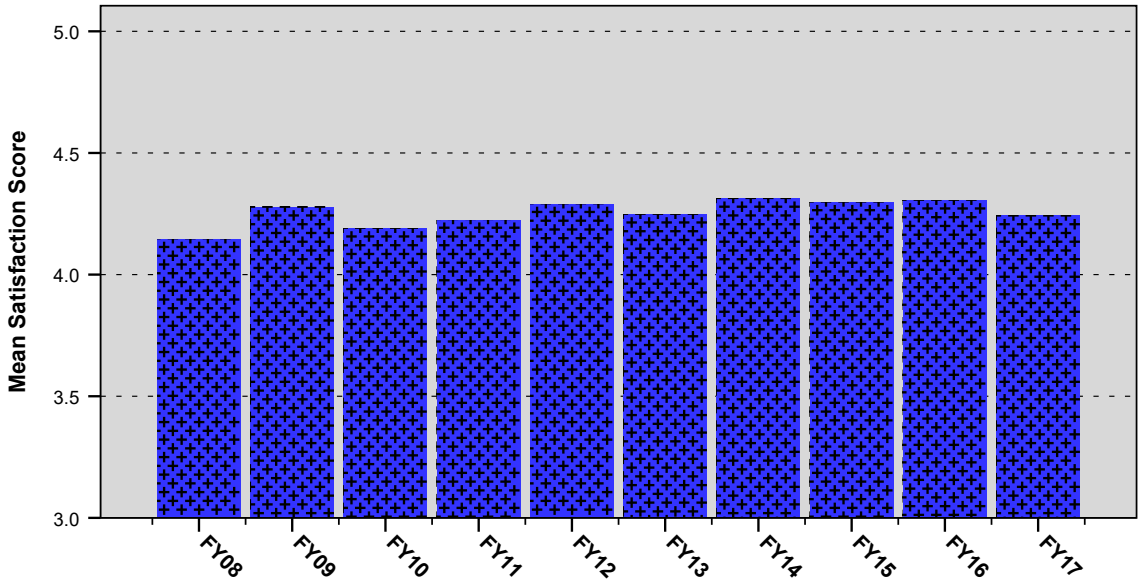
Air Force

S6: Delivers Quality Products



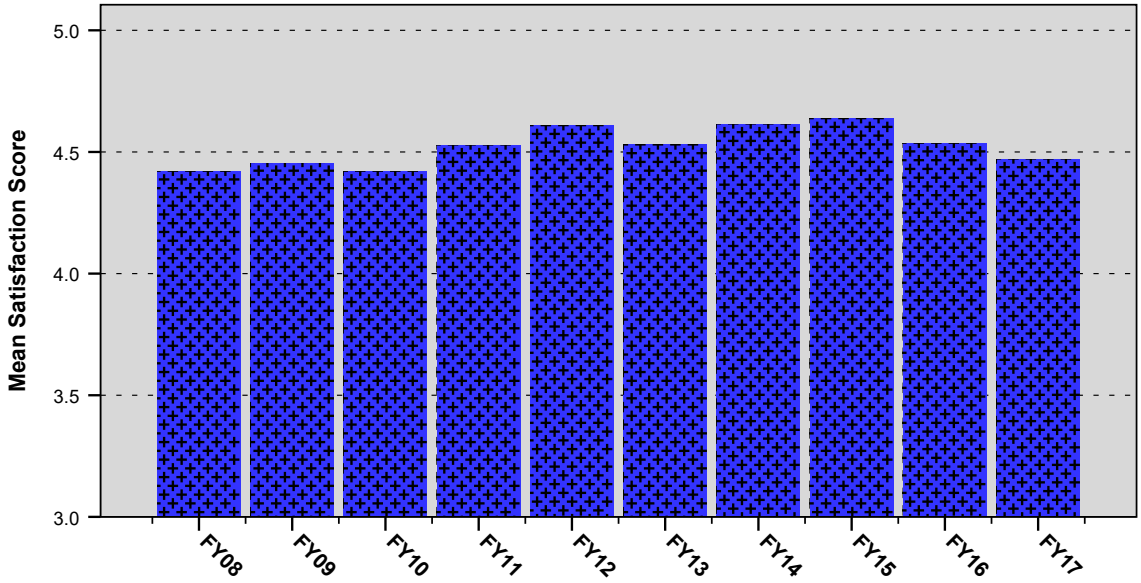
Air Force

S7: Delivers Products at Reasonable Cost



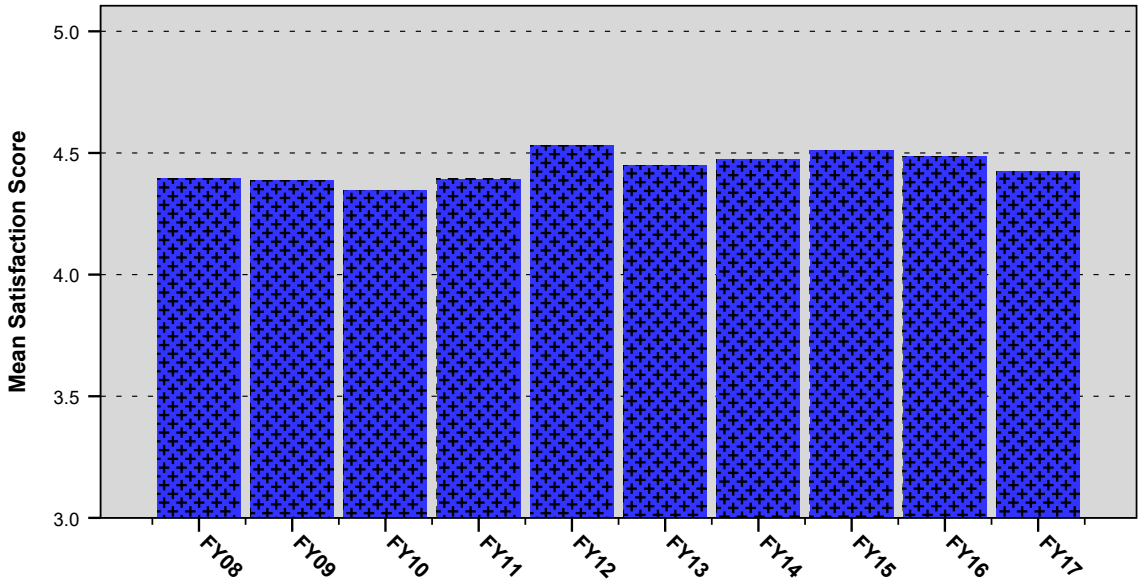
Air Force

S8: Flexible in Responding to Your Needs



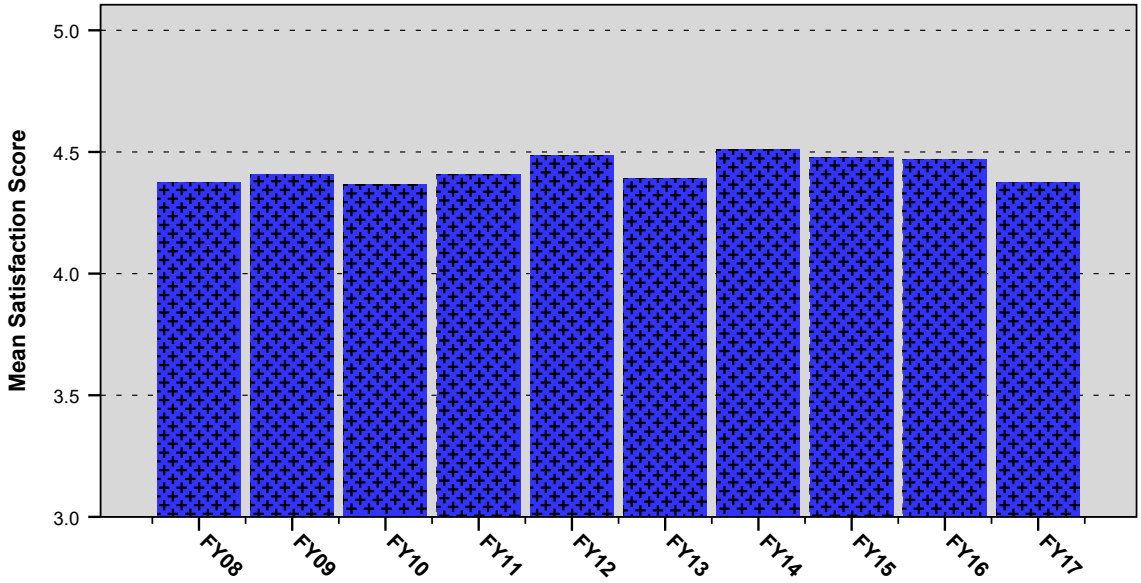
Air Force

S9: Keeps You Informed



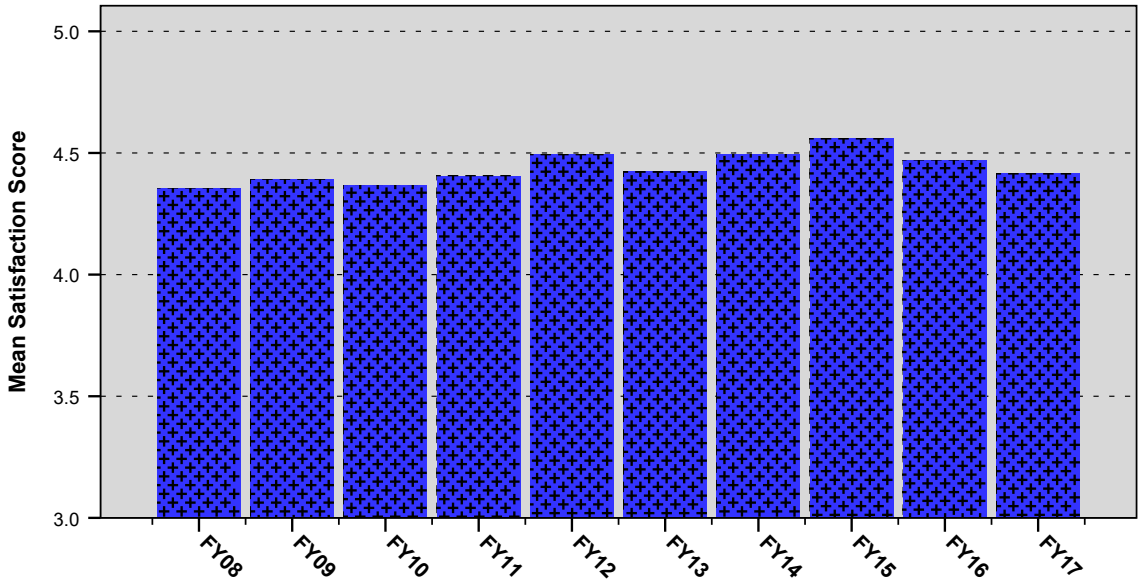
Air Force

S10: Your Choice in the Future



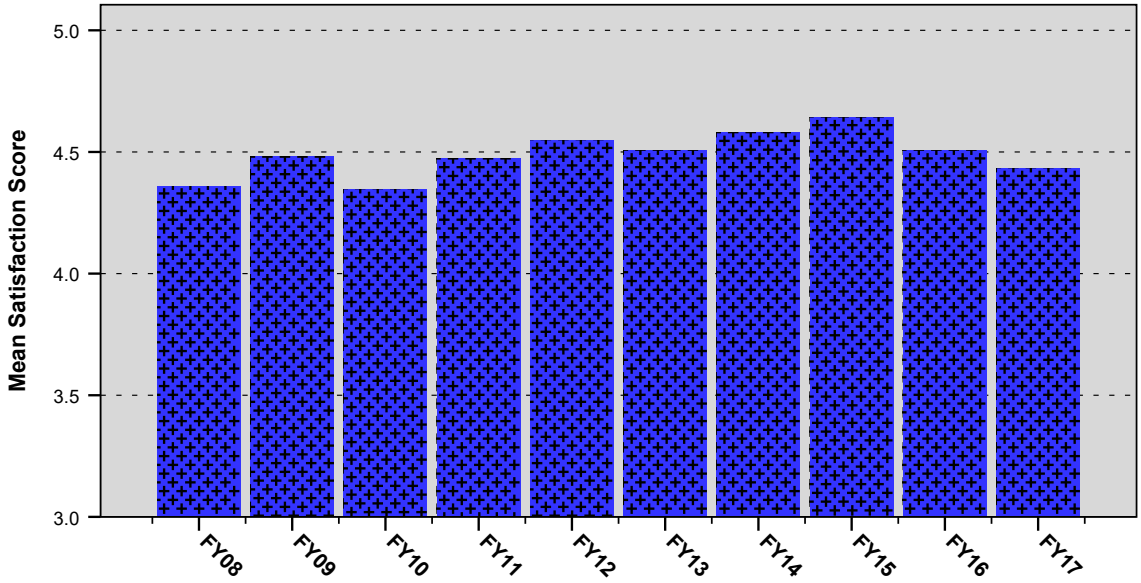
Air Force

S11: Your Overall Satisfaction



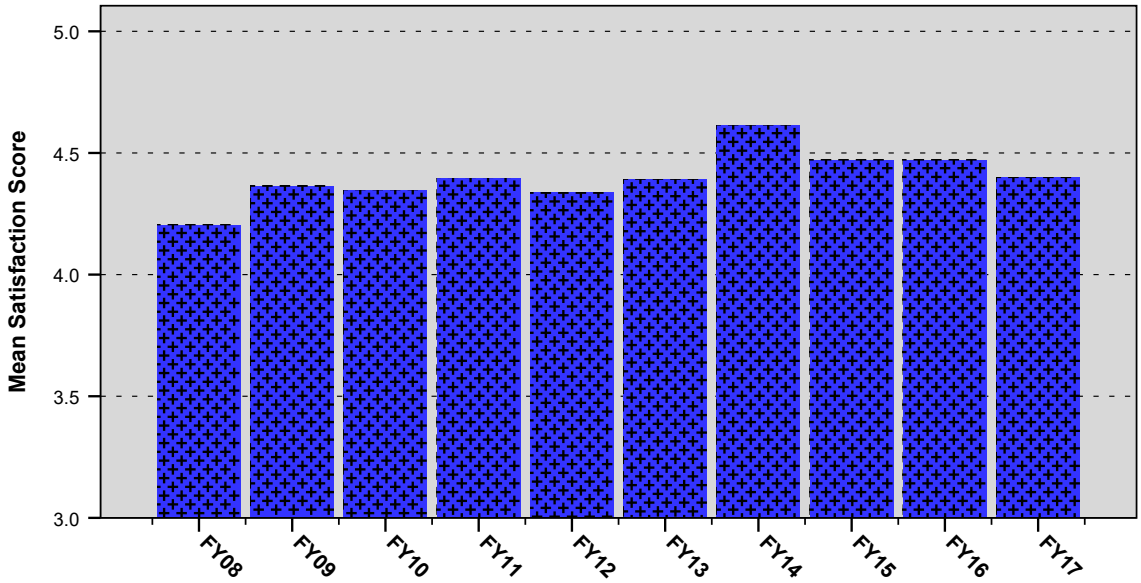
Air Force

S12: Planning (Charettes, Master...)



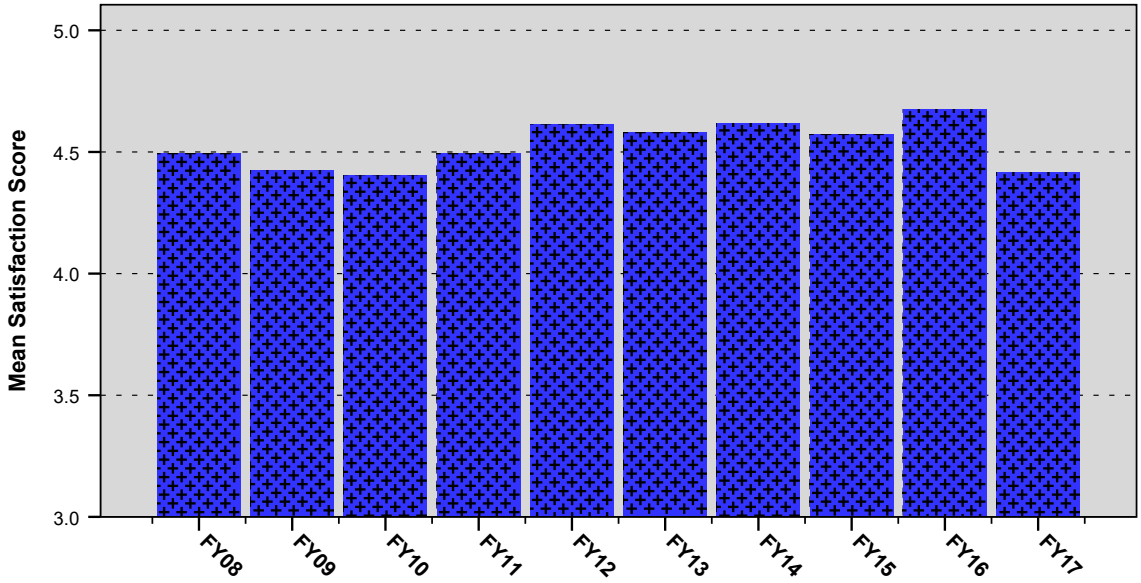
Air Force

S13: Investigations / Inspections (Non-Envir)



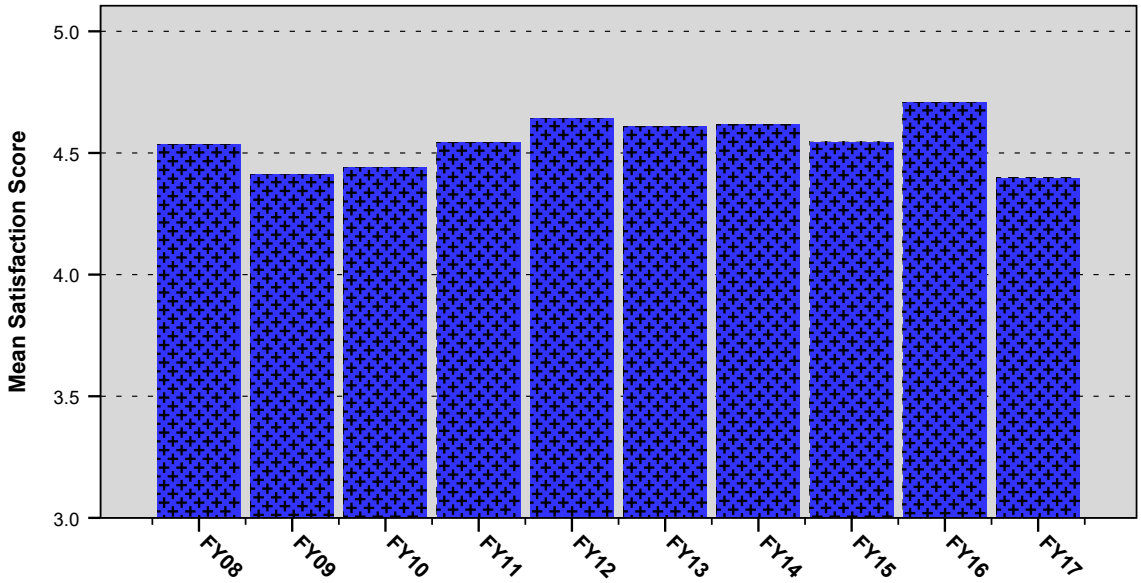
Air Force

S14: Environmental Studies



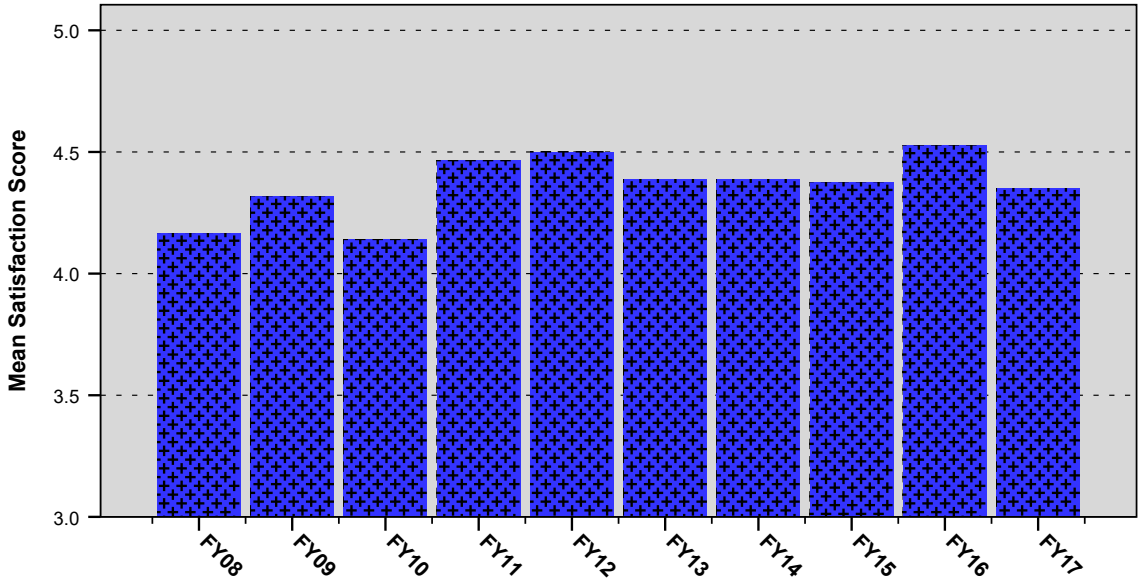
Air Force

S15: Environmental Compliance



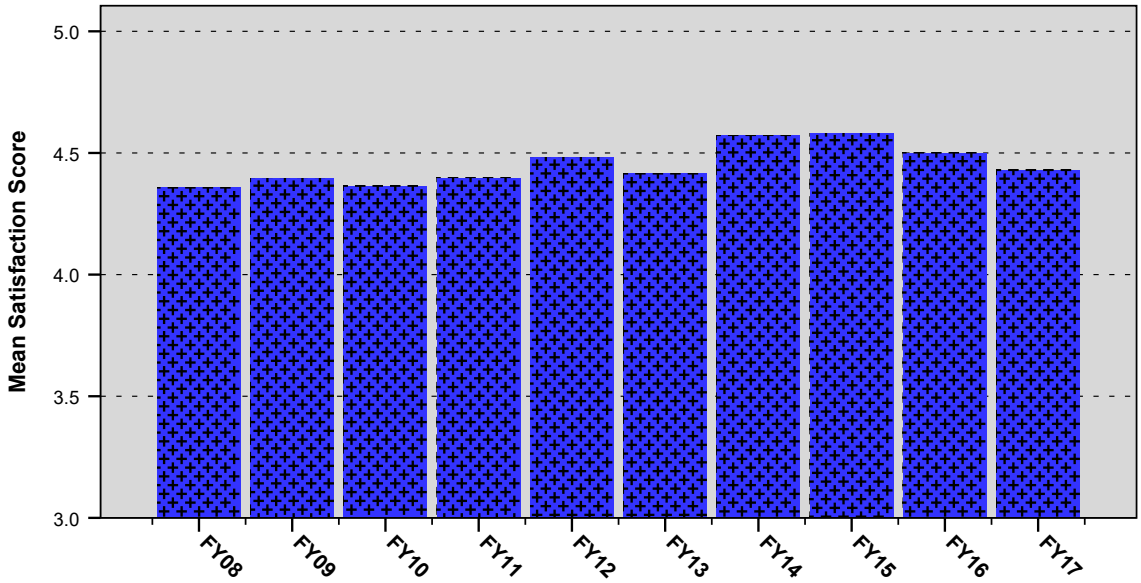
Air Force

S16: Real Estate Services



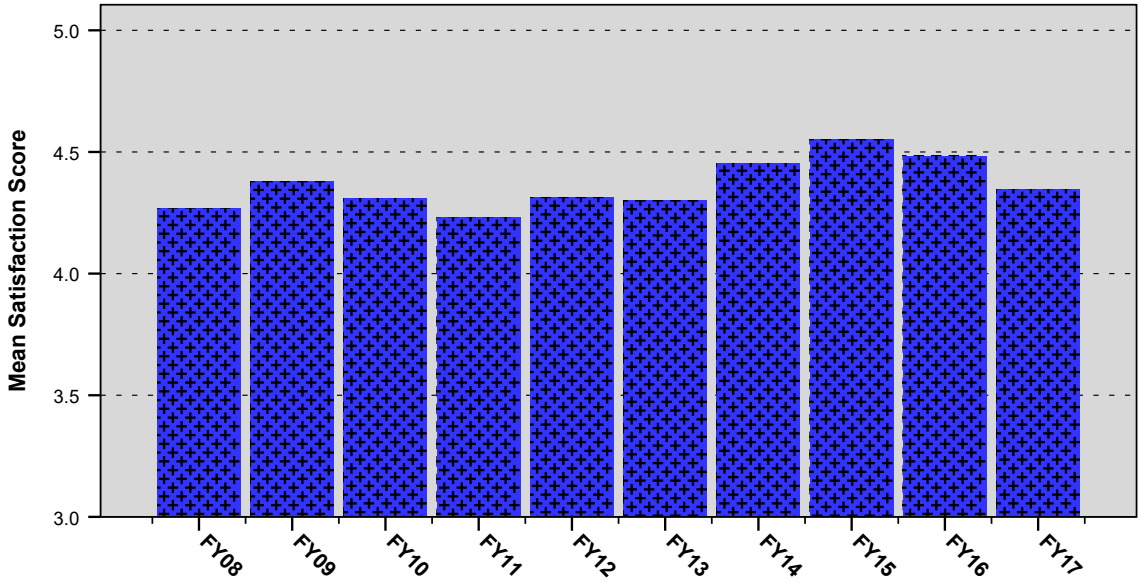
Air Force

S17: Project Management



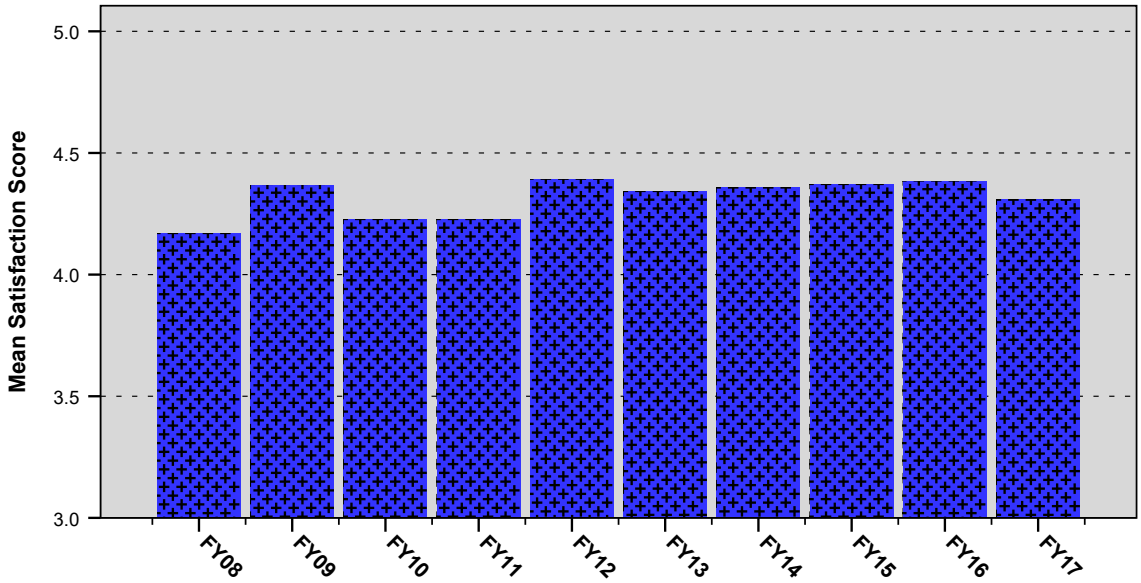
Air Force

S18: On-site Project Management



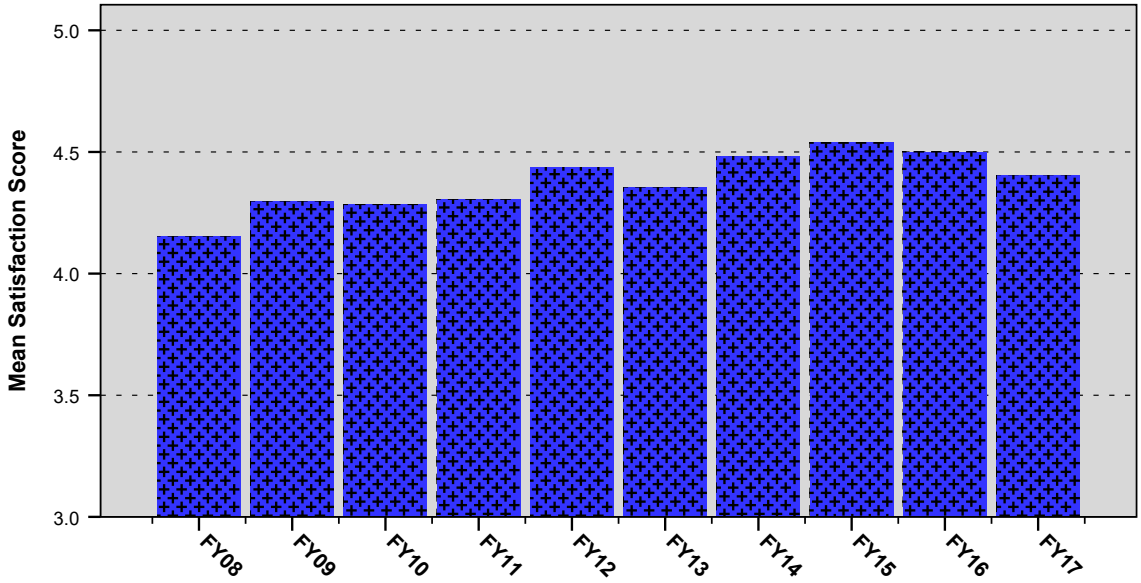
Air Force

S19: Project Documents (1354s, 1391s..)



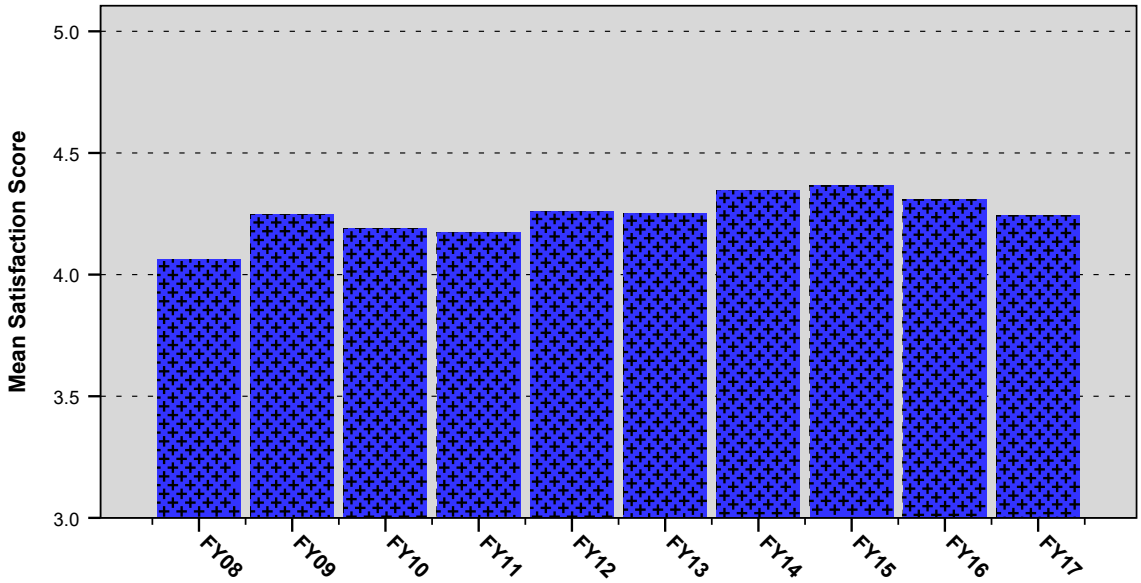
Air Force

S20: Funds Management



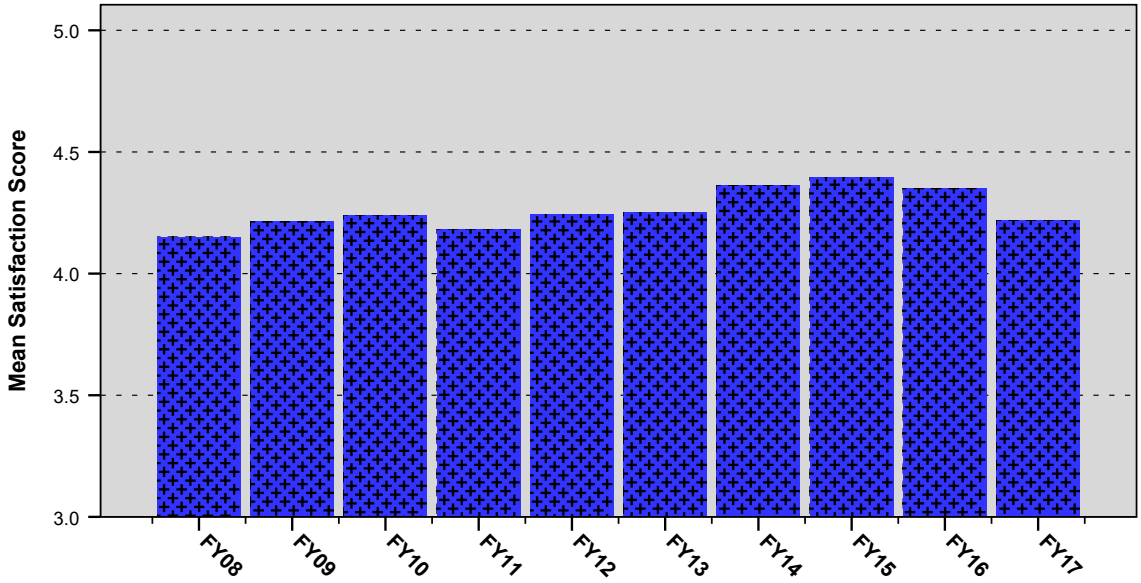
Air Force

S21: Cost Estimating



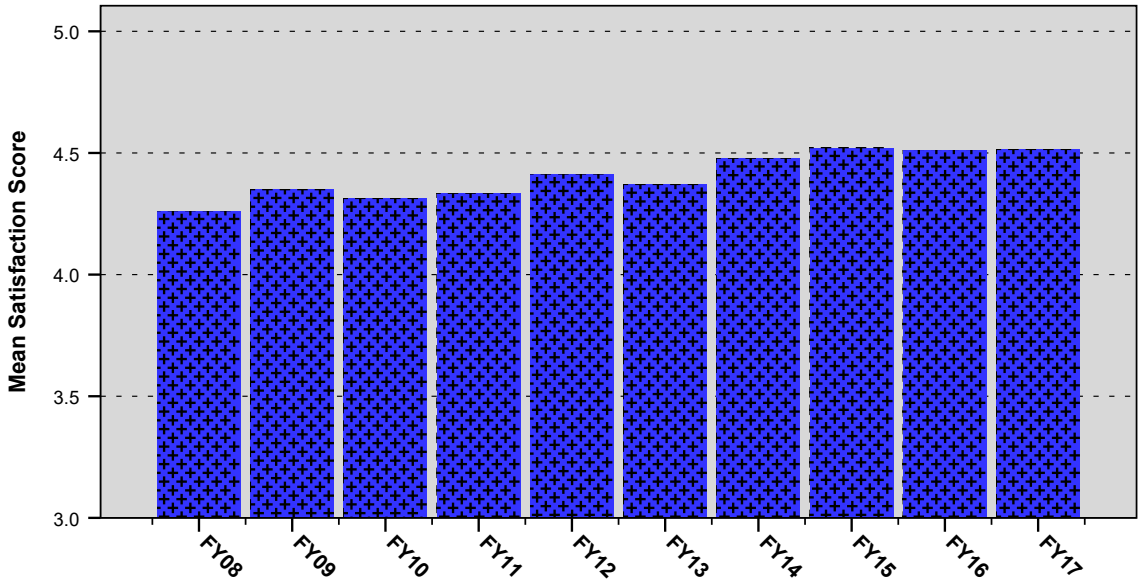
Air Force

S22: Change Management (Mods etc)



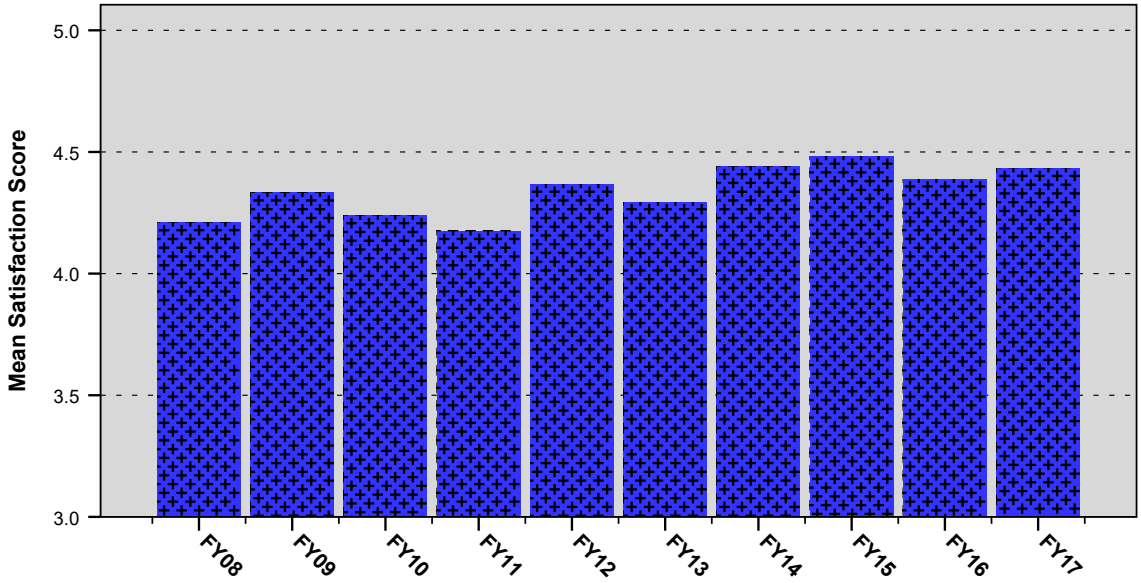
Air Force

S23: Contracting Services



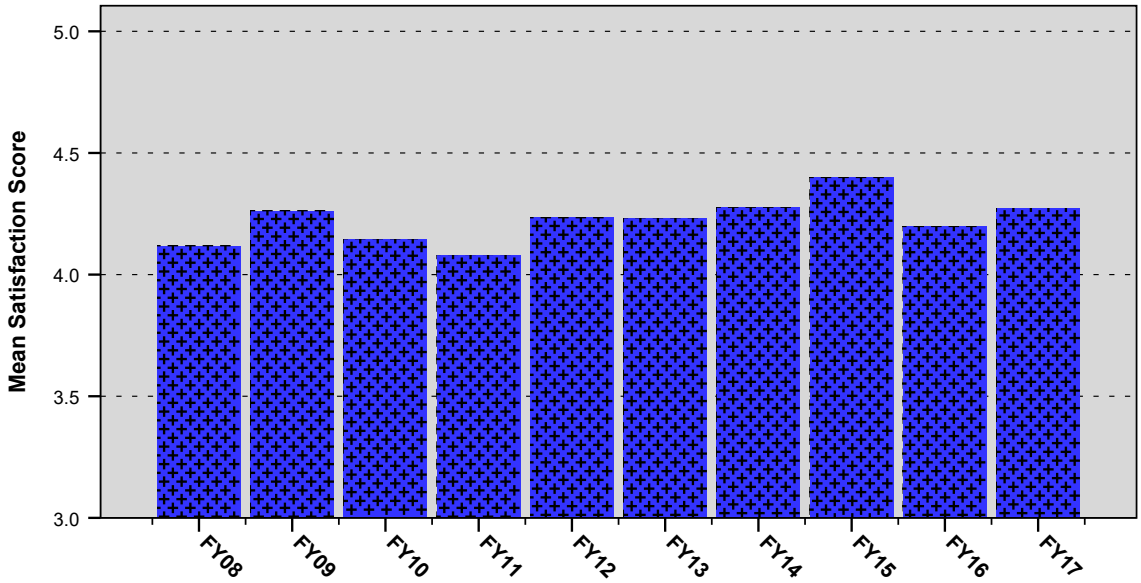
Air Force

S24: AE Services



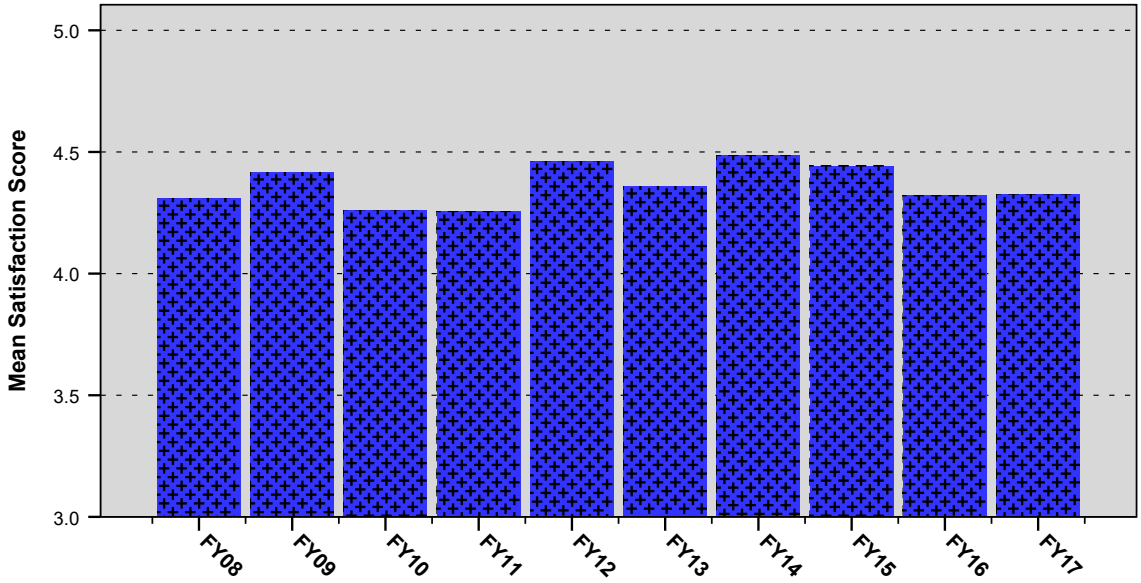
Air Force

S25: Engineering Design Quality



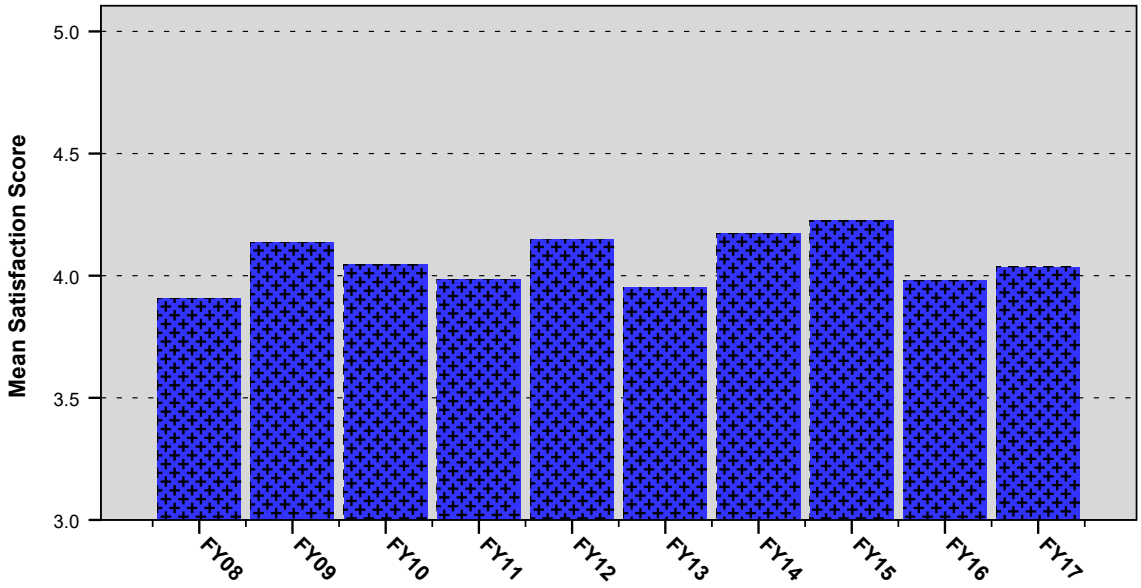
Air Force

S26: Construction Quality



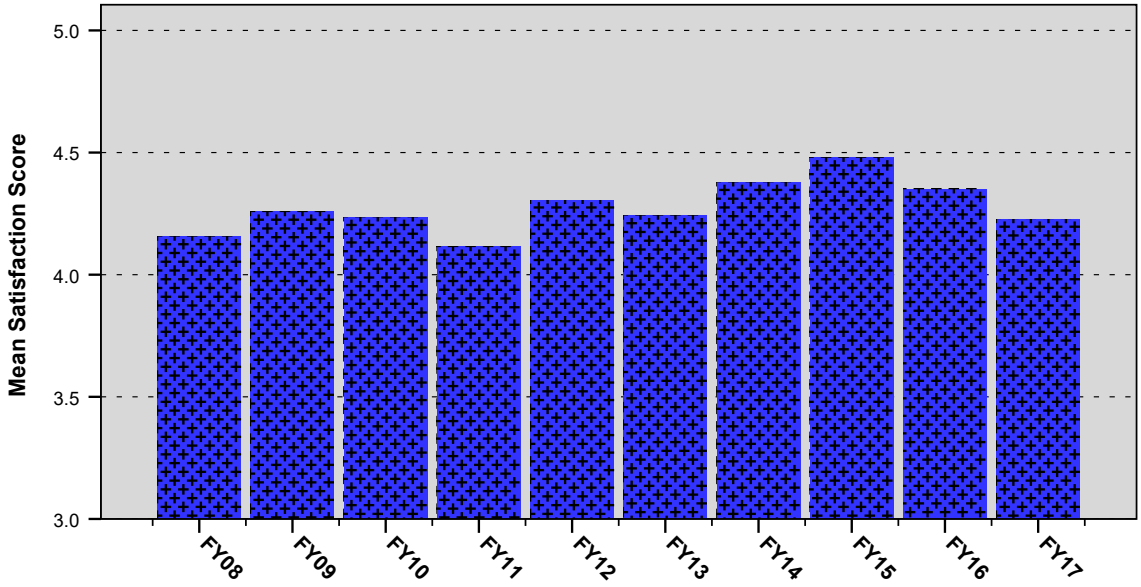
Air Force

S27: Timely Completion of Construction



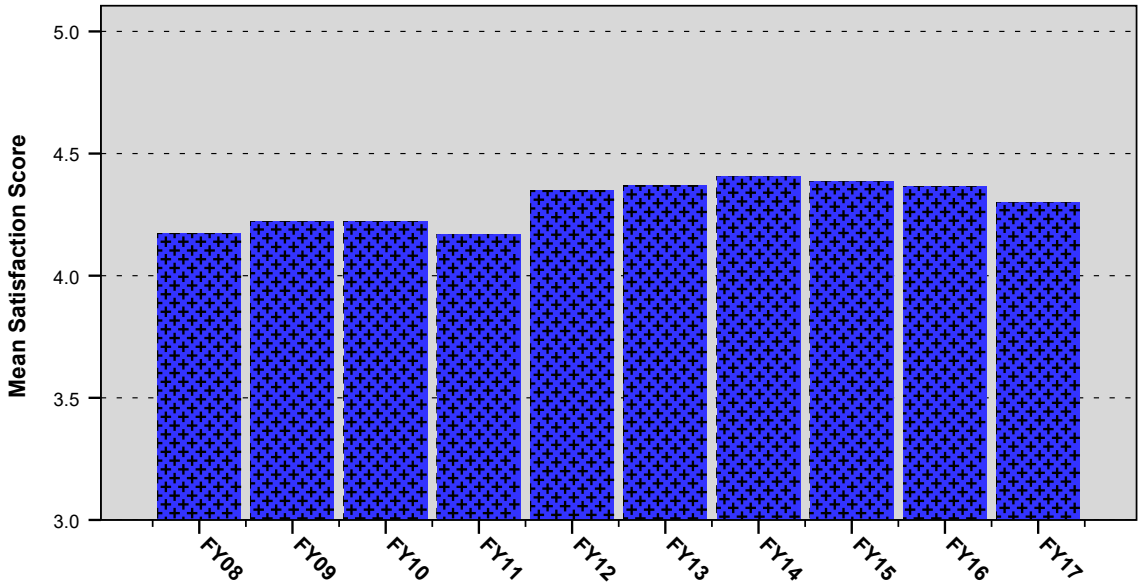
Air Force

S28: Construction Turnover



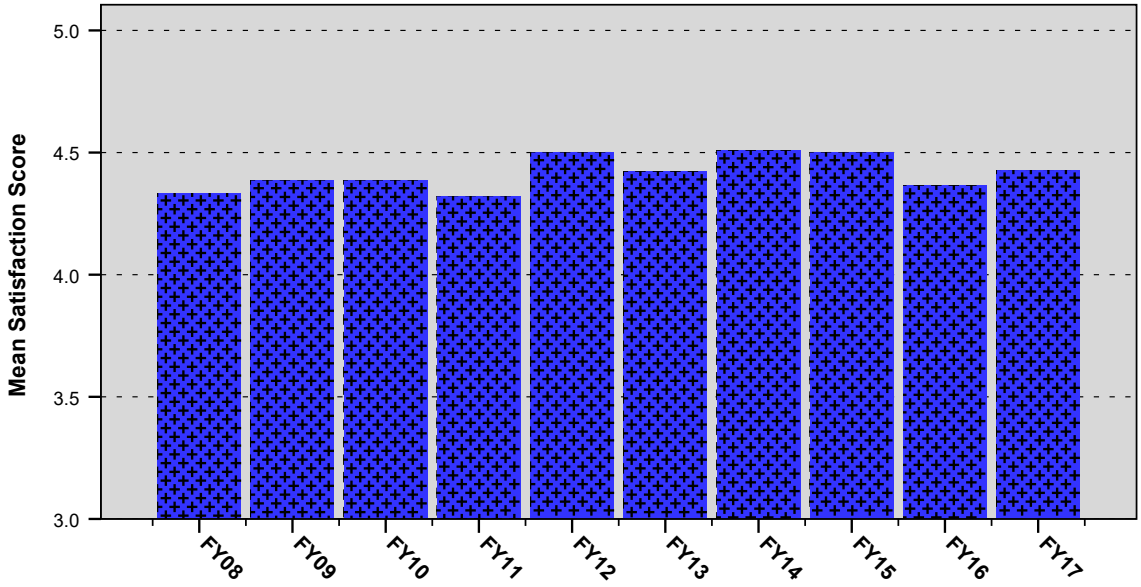
Air Force

S29: Contract Warranty Support



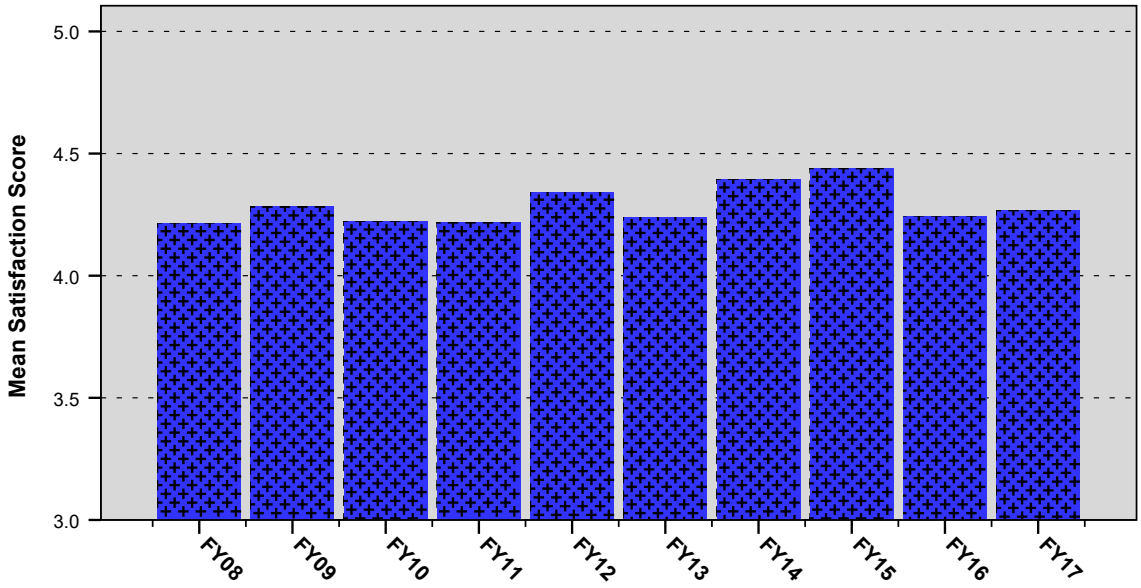
Air Force

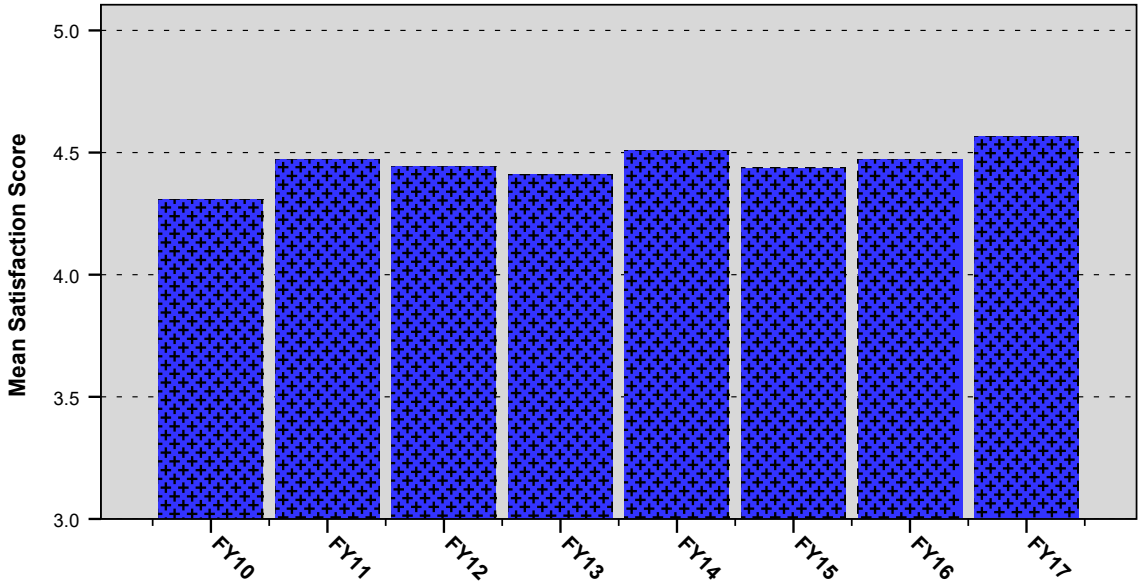
S30: End-User Satisfaction



Air Force

S31: Maintainability of Construction



Air Force

S32: Energy Conserv (LEED...)