Raising the Level of Public Dialogue to Manage Flood Risk

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“The mission of the Dam and Levee Safety Program is to **assess**, **communicate**, and **manage** risks to life, property, and the environment within the broader context of flood risk management and assessment management.”
The Temporal Gauntlet...

- Deliver Flood Benefits
  - Commensurate with the Risks...
  - ...that Remain Sustainable:
    - Economically
    - Environmentally
    - Socially
Dialogue Lessons from Levee Safety

- Continuously Involve Sponsors in the Process
- Benefits and Risks
- Context: Move Away from Binary Words
- Focus on Options
- Source & Nature of Risks is Important
Communicating Uncertainty

- This is what we are absolutely certain of…
- This is what we think is likely but is by no means proven…
- This is what we think is unlikely but still possible…
- This is what we are doing (or not doing) to reduce the risks and uncertainty that remains
Key Challenges Going Forward

- Don’t Confuse the Friendly (like health care)
- Consistency in a Large, Diverse Country
- Smartly Bring Together the Benefitters and those at Risk